

LGO Advice Team

| Enquiries and complaints received | Planning and building control | Other | Total |
|---------------------------------------|-------------------------------|----------|-----------|
| Advice given | 1 | 1 | 2 |
| Forwarded to investigative team (new) | 1 | 8 | 9 |
| Total | 2 | 9 | 11 |

Investigative Team

| Decisions | MI reps | LS | M reps | NM reps | No mal | Omb disc | Outside jurisdiction | Total |
|-------------|---------|----|--------|---------|--------|----------|----------------------|-------|
| 2009 / 2010 | 0 | 0 | 0 | 0 | 3 | 0 | 3 | 6 |

Average local authority resp times 01/04/2009 to 31/03/2010

| Response times | FIRST ENQUIRIES | |
|------------------------|------------------------|----------------------------|
| | No. of First Enquiries | Avg no. of days to respond |
| 1/04/2009 / 31/03/2010 | 5 | 30.8 |
| 2008 / 2009 | 2 | 35.0 |
| 2007 / 2008 | 4 | 39.3 |

| Types of authority | <= 28 days % | 29 - 35 days % | > = 36 days % |
|----------------------------|--------------|----------------|---------------|
| District Councils | 61 | 22 | 17 |
| Unitary Authorities | 68 | 26 | 6 |
| Metropolitan Authorities | 70 | 22 | 8 |
| County Councils | 58 | 32 | 10 |
| London Boroughs | 52 | 36 | 12 |
| National Parks Authorities | 60 | 20 | 20 |